**JOB DESCRIPTION**

**ROLE TITLE:** Technical Director

**CONTRACT TERM:** Permanent

**LOCATION: ABBA Arena; 1 Pudding Mill Lane, London, E15 2RU**

**REPORTING TO: Show General Manager – London**

**DIRECT REPORTS: Deputy Technical Director**

**RESPONSIBLE FOR: All technical production staff**

**HOURS:** Full-time - this role will involve working public holidays, evenings & weekends

**ABOUT US:**

ABBA Voyage is a concert like no other, blending cutting-edge technology, spectacular lighting, and some of the most beloved songs ever written. Since the custom-built arena opened in May 2022, the show has been astounding and delighting thousands of visitors from across the world. But as we continue to build on the success of the London show and with rapidly expanding growth plans, the journey is only getting started. We are looking for talented and passionate individuals to join our already world-class team. This is a rare opportunity to be part of something truly iconic and really make your mark. If you’d like to take your career to the next level, we’d love to hear from you!

**See what audiences have been saying about the show:** <https://www.instagram.com/p/CghOCTIDdy3/>

**ROLE OVERVIEW:**

As Technical Director you will lead show operations teams to ensure the technical functions deliver a safe, efficient and world leading operation, driving and maintaining outstanding show quality. Responsibilities include managing contracts, budgets, scheduling & resource planning. You will oversee the relationship with our subcontracted production partner - providing staffing & equipment for lighting, audio & video.

In collaboration with the Resident Artistic Director, artistic and stage management teams, you will uphold outstanding show quality. Together with the site services & visitor operations teams you’ll ensure exceptionally high standards in visitor experience are maintained & improved on.

**ROLES AND RESPONSIBILITIES:**

OPERERATIONAL

* Lead technical production, ensuring compliance with show standards set by the creative producers.
* Manage external supplier/vendor relationships and contracts.
* Solely manage activity across the ABBA Arena site, ensuring equipment and staffing are sufficient and able work safely and with excellence.
* Collaborate with the Resident Artistic Director and Production Stage Manager to maintain outstanding show artistic quality.
* Ensure venue safety and excellent venue presentation alongside the site teams.
* Oversee equipment planning and procurement.
* Investigate and report technical issues affecting show quality.
* Provide logistical support, including international shipping, customs documentation and on-site equipment as needed.

FINANCIAL & COMPLIANCE

* Manage the budget for show technical operations, with the Finance team.
* Optimise resource allocation and identify revenue opportunities.
* Encourage and nurture a proactive approach to risk, health and safety across technical operations..
* Maintain technical documentation and standards.
* Implement compliance training as and when needed.

LEADERSHIP

* Lead and guide all technical staff through clear goals for performance & development.
* Contribute to production’s strategic planning.
* Foster a diverse and collaborative work environment.
* Identify and nurture potential leaders across the team.
* Fulfil Director-level duties on site, including management shifts, internal and external meetings.

On occasion, this role may be required to work at other locations including, but not limited to our central London office & other production sites.

**ABOUT YOU:**

* Extensive leadership experience in large-scale entertainment production.
* Proven ability to lead diverse teams across multiple work environments.
* Comprehensive knowledge of health and safety regulations.
* Strong operational analysis and improvement skills.
* Able to prioritise, multi-task with accuracy, maintaining a positive attitude in a fast-paced environment.
* Competence & confidence to lead, coach & nurture talent.
* Excellent communication and stakeholder management skills.
* Take a calm & practical approach to issue resolution.Proficient in MS Office and CAD software or similar

**WHAT’S IN IT FOR YOU:**

* The opportunity to be part of a revolutionary concert
* Competitive salary and bonus scheme
* 6% matching pension contributions
* 10 complimentary tickets to the show every year, and discount tickets and Oceanbird Lounge access
* Health Care Cash Plan, EAP and retail discounts

**HOW TO APPLY:**

Please send an up-to-date CV to jobs@abbavoyage.com with the subject title “Technical Director”.

**OUR VALUES**

**Brave & Respectful**

We take great pride in ourselves and what we do. We deliver our very best for each other, our guests, our partners and our community. We create value, but not at any cost, so we’re never cheap and never greedy. We think it’s better to try and sometimes fail, than not try at all. We make decisions based on what we believe is the right thing to do, to ensure we make a positive impact and truly represent ABBA.

**Better Together**

We believe in welcoming people just as they are – unique human beings – and accepting them with open minds. We know it takes every one of us to create the ABBA Voyage experience, which is why no one’s more important than the other. We expect everyone to make each other feel seen and appreciated, and work as a collective. It’s the shared connections and sense of togetherness we build that makes ABBA Voyage such a meaningful communal experience.

**Like No Other**

We are passionate about always moving forwards and going beyond expectations – our own, our company’s, our audience’s, our communities’ – to be part of something you can’t quite put into words. We see any challenge as an opportunity to learn, to try new things, and to inspire and make a difference. There’s a magic about ABBA Voyage that is achieved by using our imagination to make all our interactions extraordinary.

**DIVERSITY AND INCLUSION STATEMENT**

Here at ABBA Voyage, we strive to be a business where difference is valued and everyone is able to thrive in a culture of equality, inclusion and belonging. We are committed to providing a truly inclusive environment that reflects today’s society, where everyone is able to bring their true selves to work, and where diverse voices and backgrounds are valued, heard, and well-represented.

ABBA Voyage welcomes applications from all sections of society. We are committed to equal employment opportunities regardless of race, religion, or belief, ethnic or national origin, disability, age, citizenship, marital, domestic, or civil partnership status, sexual orientation, gender identity or any other basis as protected by applicable law. If you have a disability or additional needs that require accommodation, please do not hesitate to let us know at the point of application.

**BE YOUR BEST STATEMENT**

We want everyone to make the most of the opportunity to shine and showcase their talents, so we are happy to make adjustments in the recruitment process so you can be your best! Please don’t hesitate in discussing any specific requirements with us, or if you would feel more comfortable, you can email us confidentially at peopleteam@abbavoyage.com to let us know how we can support you.